



PLUMAS EUREKA COMMUNITY SERVICES DISTRICT

200 LUNDY LANE BLAIRSDEN, CALIFORNIA 96103

PHONE: 530-836-1953 FAX: 530-836-2963

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!!! URGENT SURVEY CONCERNING THE WATER SYSTEM !!!

This is a survey in compliance with State Regulations (CCR 64449.2) to determine your preference relating to water quality and the cost of water service provided by the Plumas Eureka Community Services District. The results of this survey will be reported to the SWRB and may be used as part of an application for a waiver from meeting the regulatory Secondary Standards for iron and manganese.

The CSD has demonstrated compliance with the arsenic standard through operational controls and blending. The SWRB is now requiring we take certain actions with the Secondary Standards of the iron and manganese levels. While iron and manganese do NOT have adverse health effects at the levels present in our water, they can affect taste, odor, or appearance. Water high in iron and manganese can appear reddish, brown, or even black, and can be noticed on laundry, in porcelain, or glassware. The tastes can be described sometimes as metallic, soapy, or earthy.

Our drinking water exceeds limits established in regulations, which are 300 parts per million (ppm) for iron and 50 ppm for manganese. Our current levels of iron average 791 ppm and manganese levels average 104 ppm. The SWRB is now requiring that we address this exceedance in one of two ways:

- 1) Install a treatment facility to reduce iron and manganese levels to less than the established regulation

OR

- 2) Demonstrate by survey that a majority of customers find the current water quality satisfactory

The enclosed survey allows YOU the customer to make the choice of either paying for the treatment of the water OR avoiding the cost of treatment and accepting the current water quality.

If more than 50% of the customers affirm that they would prefer not to pay for reducing the Iron and Manganese in the water and live with the current water quality, the District will be eligible to apply for a waiver. If the majority of the customers are willing to pay for treatment and not live with the current water quality, the District must build a treatment plant.

*****Non-responses are counted as supporting to pay for treatment by regulation, so your response is URGENTLY needed in order that we may proceed according to the majority of the homeowners wishes*****

John Rowden
Interim General Manager



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**THIS SURVEY NEEDS TO BE COMPLETED, SIGNED AND RETURNED IN THE ENCLOSED SELF
ADDRESSED STAMPED ENVELOPE BY MAY 31, 2020**

Estimated Costs to the customer of effective alternatives for removing Iron and

Manganese: The estimated monthly cost to treat the water to remove iron and manganese is \$56.44 per month. This amount is \$15 more than the current rate and will also include the cost to remove arsenic. (The engineering study supporting this estimate is attached.)

Please check **one** of the following options:

I prefer to avoid all costs of treatment and live with the current water quality situation.

I prefer that the iron and manganese be removed, and I am willing to pay the costs of treatment

If you do not respond to this survey, Plumas Eureka Community Services District will assume that you are in support of paying for the reduction treatment recommended by the engineering report.

I verify that I am a water service customer of Plumas Eureka Community Services District

Signature: _____

Plumas Eureka address: _____